



Press Release

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Hamptons International Launches Mobile App for Landlords and Tenants

Hamptons International has announced the release of its first mobile application for both landlords and tenants, giving them instant access to their personal Hamptons account which provides account and status updates 24 hours a day, 365 days a year. The app offers a single integrated point of access for payment, maintenance reporting and document storage.

Landlords can use the 'My Hamptons' app to download rental statements, supplier invoices and compliance documents, view rental details and recent activity of their properties, approve maintenance works and make payments with debit or credit cards using a secure payment gateway. Hamptons International's property management team can also use the app to make landlords aware of key deadlines required such as assigning tenancy or renewal agreements.

Tenants can use the 'My Hamptons' app to access their Tenancy information, store documents relating to their rental property, report an issue with their rental property using FixFlo and make payments, both for pre-tenancy monies and rent due, using the secure gateway.

Jon Pitt, Head of Lettings at Hamptons International, commented: *"We are always looking for innovative ways to enhance our customer service. We know our clients are time-poor and increasingly rely on tech to make their lives easier. We saw an opportunity to produce a totally bespoke app that would give our landlords and tenants the opportunity to manage their property requirements at their leisure on a mobile device."*

The 'My Hamptons' app revolutionises the way we interact with our landlords and tenants and enhances the personalised face-to-face and on the phone service that they will continue to receive from Hamptons International.

Mr Nuttall, a Cheltenham landlord client of Hamptons International since 2011, comments on the My Hamptons app: “I use the My Hamptons app to look up information about my properties such as tenancy dates and expenditure. It will also come in handy when it comes to filling out my tax returns. I find it extremely useful and it saves me lots of time given that I can manage it myself when it suits me.”

The app has been developed with property technology specialists CML Software and is available on iOS and Android devices, using CML’s “COLA” portal platform as a backbone.

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About Hamptons International

Hamptons International is a leading residential estate agent and property services organisation, operating in London and the South of the UK. With more than 140 years of experience in the property market and a commitment to industry innovation and exceptional levels of customer service, Hamptons International today offers a wealth of award-winning services including UK and international Sales, Lettings, Property Management, Corporate Services, Residential Development, Development Land, Valuation and Property Finance.

With headquarters in London’s Fitzrovia, Hamptons International has an international network of more than 91 offices and is a subsidiary of Countrywide, the UK’s largest estate agency and property services group.

About CML Software

CML Software provides enterprise software to multiple-office lettings and estate agents, as well as large property management and block management companies. The company’s products cover a range of disciplines from residential sales and lettings through to property management, client accounts, portfolio accounting and block management.

Contact: enquiries@cmlsoftware.com