

## May 2017 – Chase Evans shatters the One Million Pound barrier online in record time

Chase Evans, the fast-growing estate agents with offices in Central London and overseas, has announced that it has taken more than £1 Million in online transactions in just four months after rolling out an innovative online tenant payment portal solution.

The technology allows tenants to be emailed a unique link to pay their move in monies. Upon clicking the link the tenant makes payment online, massively reducing the potential for fraud, and the accounts back-office system is instantly updated with the credit card authorisation, meaning that the money is seamlessly reconciled when it arrives at the bank.

The solution has been provided by high-end estate agency technology specialists, CML Software.

Ian Ruffle, Operations Director at Chase Evans commented, “We are absolutely delighted that this solution has borne fruit so quickly after launch. Tenants receive the kind of online services they demand these days and deal processing is dramatically quicker and simpler.”



*Above: Chase Evans Singapore Office*

He added “We are looking forward to rolling out the other aspects of CML’s portal suite, such as the landlord portal for portfolio, document and statement management, and the tenant reporting and arrears payments. The great thing about them is that they are designed to be “mobile first” and therefore work well on any device.”

James Foster, CML’s Account Manager for Chase Evans commented “We are delighted to be working with Chase Evans on this project, they have built an enviable reputation as experts in their field and this solution can only improve their service levels further. We look forward to rolling out a string of new innovations with them in the future.”

### **About Chase Evans**

With Nine offices located across London and fully staffed offices in Hong Kong, Singapore, Dubai and Kuala Lumpur we offer outstanding coverage and service throughout Central London, the West End, the City, Docklands and beyond.

With more than forty years’ experience of providing advisory and consultancy services to property developers and investors in the London property market, we have built a wealth of knowledge in residential sales, lettings,

property management and investment. Chase Evans provides a comprehensive property portfolio management service from acquisition and refurbishment through letting and management to disposal.

**About CML Software**

CML Software provides enterprise software to multiple-office lettings and estate agents, as well as large property management and block management companies. The company's products cover a range of disciplines from residential sales and lettings through to property management, client accounts, portfolio accounting and block management. Contact: [enquiries@cmlsoftware.com](mailto:enquiries@cmlsoftware.com)

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